

# Naturopathic Physicians Examiners Board

## Description

The agency serves two boards which regulate naturopathic physicians and massage therapists.

The naturopathic program licenses naturopathic physicians, certifies physician specialists, certifies post graduate preceptorships, internships, and clinical fellowships, certifies naturopathic medical students in clinical training, approves naturopathic clinical training programs and schools of naturopathic medicine, and certifies naturopathic physicians who dispense medication to their patients. The naturopathic program also conducts investigations into allegations of medical incompetency or unprofessional conduct, and otherwise administers the law as it relates to the naturopathic medical practice act.

The massage therapy program licenses massage therapists, determines the level of training required of massage therapists, and approves massage therapy schools. The massage therapy program also conducts investigations into allegations of incompetency or unprofessional conduct, and otherwise administers the law as it relates to massage therapy.

## IT Vision

The agency is converting to a paperless system. Our plans call for online renewal of licenses and certificates, filing of complaints, filing change of address for licensees, etc. We are developing methods of electronic communication between the agency staff and the regulated communities, board members, other government entities and the public. We anticipate this will provide significant cost reductions and increases in efficiencies.

## IT Mission

Our websites ([www.npbomex.az.gov](http://www.npbomex.az.gov) & [www.massagetherapy.az.gov](http://www.massagetherapy.az.gov) ) provide information and links for the public and the regulated communities. Our goal is to continue to improve and refine these websites and other IT services.

## Goal 1

To affect more efficiently the licensing and certificate process.

### Objective 1

Develop a web site by end of FY 2002.

#### Current Situation

A public web page has been developed and needs enhancements to offer on-line application forms for downloading and printing.

#### Performance Measures

- 1 Percent complete of the expansion of web site to provide certain application forms.

Status Complete

	Target 03	Actual 03	FY 04	FY 05	FY 06
Category: Input	100	100	0	0	0

- 2 Percent complete of the Governor's Regulatory Review Council required annual reporting of whether licenses and certificates issued by the Board meets the time frame required.

Status	In Process					
		<b>Target 03</b>	<b>Actual 03</b>	<b>FY 04</b>	<b>FY 05</b>	<b>FY 06</b>
Category:	Input	100	100	100	100	0

## Objective 2

Implement online renewals of licenses by June 30, 2003.

### Current Situation

Online renewals remain a goal and should begin in FY04.

### Performance Measures

- 1 Percent of project complete to implement online renewals.

Status	In Process					
		<b>Target 03</b>	<b>Actual 03</b>	<b>FY 04</b>	<b>FY 05</b>	<b>FY 06</b>
Category:	Input	100	40	50	75	100

## Objective 3

Implement the ability to download renewal forms by June 30, 2003.

### Current Situation

Renewal forms should be available online by October 1, 2003

### Performance Measures

- 1 Percent of renewal forms available for download.

Status	In Process					
		<b>Target 03</b>	<b>Actual 03</b>	<b>FY 04</b>	<b>FY 05</b>	<b>FY 06</b>
Category:	Input	100	0	100	0	0

## Goal 2

To timely investigate and adjudicate complaints to protect the public from incompetent practitioners.

## Objective 1

Continuation of refining and maintaining integrated licensing and complaint databases.

### Current Situation

A database program has been developed for all categories of individuals, colleges, and training programs regulated by the Board. Investigative information for staff use needs to be completed, current complaint information needs to be completed and linked

### Performance Measures

- 1 Percent implementation of annual plan to refine and update the licensing and complaint database.

Status	In Process					
		<b>Target 03</b>	<b>Actual 03</b>	<b>FY 04</b>	<b>FY 05</b>	<b>FY 06</b>
Category:	Input	100	100	100	100	100

- 2 Percent of completed update of complaint histories entered into physician database.

Status	In Process					
		<b>Target 03</b>	<b>Actual 03</b>	<b>FY 04</b>	<b>FY 05</b>	<b>FY 06</b>
Category:	Input	100	100	100	100	100